

# THE ULTIMATE HIKING ADVENTURE IN THE DOLOMITES









HIKING HOLIDAYS WITH ZANNA VAN DIJK IN PARTNERSHIP WITH INTREPID TRAVEL

# **Our Travel Style**

Our global network of local experts deliver the types of experiences that can't be Googled. Immersive trips that enable you to explore authentic local culture in a sustainable, experience-rich way. We love the highlights, but the real magic for us happens well away from a beaten path, the real life experiences you won't find in a search engine.

# Private Dolomites 8 days / 7nights

# **About Your Trip**

# Start Location/Finish Location

Start Location Dobbiaco, Italy Hotel Sonne Sole

Finish Location Dobbiaco, Italy Hotel Sonne Sole

# Accommodation

7 nights Hotel

# **Rooming Requirements**

Twin Share

# **Included Meals**

7 Breakfasts, 2 Picnic lunches, 1 Dinner

# **Transport**

Per Daily Itinerary

# Leader/Guide

English Speaking Leader throughout

# **Included Activities**

Per Daily itinerary

# Entrance/Admission Fees

Where applicable with included activities

# **Airport Transfers**

Included on group basis - please note that the transfer is based on Zanna's flight from the UK. Any arrivals outside of this there will incur a fee.

# Support

24-hour support from our local office

# **Exclusions**

- International Flights
- Any visas required
- Services not mentioned in the itinerary
- · Late check out at hotels
- Meals and drinks not mentioned in the itinerary
- Drinks with included lunches and dinners
- Tips for leaders, guide and driver
- Expenditure of personal nature
- · Personal Insurance
- Optional activities

# Safe and responsible travel, always.

As you look to get back on the road, we continue to ensure our trips are safe for everyone. That includes our travellers, our leaders and crew and the people we visit along the way. Our health and safety policies follow recommendations from the World Health Organization and the World Travel & Tourism Council's (WTTC) Safe Travel protocols for tour operators. Before we resume trips in any destination, our itineraries undergo a comprehensive risk assessment and audit, while leaders and suppliers will complete COVID-19 health and safety training. We have also introduced specific policies around testing and vaccination for your safety.







# Who we are

For over 30 years we've been taking travellers around the globe, on small group tours with like-minded Intrepid people. Our extensive COVID-19 Health & Safety Guidelines ensure your wellbeing is looked after during your travels.

# Safe travels

We're with you every step of the way through our value chain - from our suppliers, to our on ground operations and leaders.

# Certified B Corp

When we became certified as the world's largest travel B Corp in 2018, it was not only our official pledge to be a responsible business, but also a promise to be the best travel company for the world.

# <u>About your Tour Leader</u>

# Tour leader

On this trip you will be accompanied by one of our tour leaders. The aim of the tour leader is to take the hassle out of your travels and to help you have the best trip possible.

Your leader will provide information on the places you are travelling through, offer suggestions for things to do and see, recommend great local eating venues and introduce you to our local friends. While not being guides in the traditional sense you can expect them to have a broad general knowledge of the places visited on the trip, including historical, cultural, religious and social aspects. We aim to support local guides who have specialised knowledge of the regions we visit. If you were interested in delving deeper into the local culture at a specific site or location then your leader can recommend a local guide service in most of the main destinations of your trip.

# **Private Dolomites Itinerary**

Day 1 / Date: 15 July 2023 Venice to Dobbiaco Meals included: Dinner

Welcome to Venice!

For your confirmed arrival transfer, you'll be met in the Arrivals Hall of Venice International Airport by a transfer representative holding an Intrepid sign. In case of flight cancellations, changes, if you experience severe delays at immigration, baggage collection or customs, or if you are not able to find the driver, please contact the transfer operator directly: +39 3334 112 840 or +39 3382 044 390.

You will be met and transferred to your hotel at the gateway to the pretty town of Dobbiaco which is nestled in a green valley surrounded by alps. Settle in at your comfortable hotel, which is in the center of Dobbiaco, your home for the next eight days as you explore the natural beauty of the Dolomites.

## Airport Arrival Transfer

• Included on group basis - please note that the transfer is based on Zanna's flight from the UK. Any arrivals outside of this there will incur a fee.

# **Included Services**

- · Welcome meeting with Tour Leader
- Welcome dinner

# Accommodation

Hotel Sonne Sole Via Dolomiti, 1, 39034 Dobbiaco BZ, Italy Phone: +39 0474 972225

Day 2 / Date: 16 July 2023 Strudelkopf summit hike Meals included: Breakfast

After breakfast, catch a public bus and begin your Dolomite hiking adventure with a hike up one of the popular summits in the region – Strudelkopf. The mountain is relatively well accessible all the way up to the elevation of 2000 metres above sea level. The hike offers beautiful views of the surrounding mountains, and the pastures you'll hike across will welcome you with a great selection of wildflowers. The very top of Strudelkopf, sitting at 2307 metres above sea level, may give you a glance at the famous Tre Cime di Lavaredo. After some time at the summit,

loop your way back down and across the valley. Before you reach the finish line, perhaps take a break in one of the mountain huts and taste local's favourite strudel at the foot of Strudelkopf?

#### Included Services

· Strudelkopf summit guided hike, or similar

#### Accommodation

Hotel Sonne Sole

Day 3 / Date: 17 July 2023

Lago Federa hike

Meals included: Breakfast

Hit the road in your private vehicle and travel towards Lago Federa. Head out with your tour leader on a hike around this beautiful area. After snapping a few pictures at this incredible place, head back to Dobbiaco. Upon your return, perhaps enjoy a cheese tasting at the cooperative dating back to 1882!

#### **Included Services**

· Lago Federa guided hike, or similar

## Accommodation

Hotel Sonne Sole

Day 4 / Date: 18 July 2023

Ampezzo Dolomites Natural Park Meals included: Breakfast, picnic lunch

After breakfast, start your exploration of the Ampezzo Dolomites Natural Park. During the hike, keep an eye out for Sempervivum dolomiticum, the rare endemic plant which is the symbol of this park. Enjoy spectacular views of waterfalls and the Boite River, and take a rest at a cafe housed in a traditional building surrounded by lush green pastures. Perhaps enjoy a picnic lunch, then choose whether you'd like to hike further into the valley, or rest at the green pastures by the waters of the Boite river. Hiking back down, you'll take a different path, which features a short crossing of a steep slope. The path, however, leads to the most picturesque viewpoints of surrounding mountains and valleys one can ask for! Take some free time in Cortina d'Ampezzo to explore this charming town before heading back to Dobbiaco.

# **Included Services**

- · Malga Ra Stua guided hike in the Natural Park of the Ampezzo Dolomites
- · Cortina d'Ampezzo leader led walk

# Accommodation

Hotel Sonne Sole

Day 5 / Date: 19 July 2023

Dobbiaco

Meals included: Breakfast

Today you will travel to Lago di Brais to enjoy a day at leisure, relaxing and swimming. A 3.2km hiking trail circles Lago di Braies providing some of the most spectacular Alpine lake scenery in the Dolomites. Making your way around the lake takes roughly 1.5-2 hours. Ask your Tour Leader for further suggestions on how to spend the day.

#### Accommodation

Hotel Sonne Sole

Day 6 / Date: 20 July 2023

#### Tre Cime di Lavaredo

# Meals included: Breakfast, picnic lunch

Today is a full day excursion which explores the Three Peaks of Lavaredo. You will travel by public transport to reach the start point. This loop walk is widely regarded as the most scenic hike in the Dolomites and is packed with rugged peaks, lush alpine meadows and pristine lakes. Keep your camera handy as there is superb scenery at every turn, especially at Rifugio Locatelli with a fantastic view of Laghi dei Piani. Candini di Misurina is also a renowned viewpoint.

#### **Included Services**

· Tre Cime di Lavaredo scenic hike, or similar

## Accommodation

Hotel Sonne Sole

Day 7 / Date: 21 July 2023

Cinque Torri Hike

Meals included: Breakfast

Cinque Torri simply means five towers. There's a multitude of main pathways and scattered desire lines which lead all around Cinque Torri, right up to their faces, and around the eastern side of these 5 great monoliths. Climbers can often be seen at their summits or clinging precariously to their walls. The whole area was used extensively during the first world war and many trenches and dugouts still remain in the area. On the way back to the hotel, why not make a stop at Durrensee to enjoy a swim? In the evening you have time at leisure.

#### **Included Services**

· Cinque Torri Walk, or similar

# Accommodation

Hotel Sonne Sole

Day 8 / Date: 22 July 2023 Dobbiaco to Venice airport Meals included: Breakfast

After breakfast, your Dolomites hiking adventure finishes with a group transfer to Venice Airport Marco Polo.

# Airport Departure Transfer

• Included on group basis - please note that the transfer is based on Zanna's flight from the UK. Any arrivals outside of this there will incur a fee.

# **END OF SERVICES**

# Important Information

Travel is always an adventure and, as destinations reopen, there are a few challenges as everyone gets back up to speed and adjusts to the new normal. Our leaders are experts when it comes to dealing with anything unexpected along the journey, so pack your understanding and flexibility, sit back and relax while they take care of the rest.

#### **IMPORTANT:**

This itinerary is still subject to being researched, so any of the inclusions that is not on our standard itinerary might still be changed.

We need the tour to reach minimum numbers please hold off booking any flights until we let you know its running we will inform you on the 10th May 2023.

# **Essential Information**

# Problems and emergency contact information

While we always endeavour to provide the best possible holiday experience, due to the nature of travel and the areas we visit sometimes things can and do go wrong. Should any issue occur while you are on your trip, it is imperative that you discuss this with your group leader or our local representative straight away so that they can do their best to rectify the problem and save any potential negative impact on the rest of your trip.

We recognise that there may be times when your group leader/local partner may not be able to resolve a situation to your satisfaction - if this is the case, please ask the leader to speak to their direct manager.

You may also choose to provide details in your online feedback, which we ask you to complete within 30 days of the end of your trip. Please do be aware that it is very difficult for us to provide any practical help after the trip is completed, so informing us while still travelling will give us the opportunity to resolve the issue in real-time.

For general contact details please use the following page: http://www.intrepidtravel.com/ourtrips/contact/

In case of a genuine crisis or emergency, you can reach our local office on the number below:

If you have booked an arrival transfer, and you experience severe delays at immigration, baggage collection or customs, or if you are not able to find to the driver, please contact the transfer operator directly on the number listed in the joining point instructions in the section above.

In the case of a genuine crisis or emergency, Intrepid's Europe Operations Team can be reached on the number listed below: Intrepid's Local Operator: +49 8024 4679 540

# Itinerary disclaimer ITINERARY CHANGES

Our itineraries are updated regularly throughout the year based on customer feedback and to reflect the current situation in each destination. The information included in this Essential Trip Information may therefore differ from when you first booked your trip. It is important that you review this information prior to travel so that you have the latest updates. Due to weather, local conditions, transport schedules, public holidays, or other factors, further changes may be necessary to your itinerary once in-country. The order and timing of included activities in each location may also vary seasonally to ensure our travellers have the best experience. Your tour leader will keep you up

## **OPTIONAL ACTIVITIES**

to date with any such changes once on tour.

A selection of optional activities that have been popular with past travellers are listed in the day-to-day itinerary. This isn't an exhaustive list and should be used as a guide only for some of what might be available. Prices are approximate, are for entrance only, and don't include transport to and from the sites or local guides unless indicated. All activities are subject to availability, and maybe on a join-in basis. It may not be possible to do all the activities listed in the time available at each destination, so some pre-planning for what you are most interested in is advised. When it's recommended that travellers pre-book these activities, look for a note in the Special Information section of the day-to-day itinerary. For most, they can either be organised independently on the day, or let your leader know you are interested in the Group Meeting and they can assist.

Where activities are considered medium or high risk, we work with operators whose safety and credentials we have sighted and assessed. Although it is possible that you may find the same activity cheaper with another operator on the ground, we cannot vouch for the safety or quality of that operator. Medium and high-risk activities not listed above have not been assessed by us and as such our staff and leaders are unable to assist you with organising these activities. Activities that contravene our Responsible Travel policies are also not listed. Please remember that the decision to partake in any activity not listed is at your own discretion and risk.

#### Feedback

Can't stop thinking about your adventure? Tell us all about it! We read each piece of feedback carefully and use it to make improvements for travellers like you. Share your experience with us at: http://www.intrepidtravel.com/feedback/

# Passports, visas and entry requirements PASSPORT

You'll need a valid passport to travel internationally and most countries require your passport to have a minimum of 6 months validity, so remember to check the expiry date.

We need your passport information to get everything ready for your trip so it's important that the information on your booking matches your passport exactly. Please take care to provide the correct details. We recommend carrying a copy of the photo page of your passport while travelling and leaving a copy at home with family or friends.

#### **VISAS**

Many countries require a visa and obtaining the correct visa is your responsibility. We recommend you check your visa requirements as soon as you have booked your trip. This will ensure you have time to prepare your documents and for your visa application to be processed.

Entry requirements can change and are different depending on your nationality. Please refer to your government's foreign travel advisories, the consular websites for the countries you're travelling to and those you may transit through.

Always follow visa advice from official websites; not all visa information found online may be valid. You can also head to Intrepid's Entry & Health requirement page to get the latest information on travel documents and visa requirements, plus local government COVID-19 vaccination and quarantine policies: https://www.intrepidtravel.com/au/visa-health-requirements

Visas for Italy are not required for passport holders of the European Union, Australia, New Zealand, USA and Canada. All other nationalities should check with the relevant authorities.

# Medical and health information GENERAL HEALTH

All travellers need to be in good physical health in order to participate fully on this trip. When selecting your trip please make sure you have read through the itinerary carefully and assess your ability to manage and enjoy our style of travel. Please note that if in the opinion of our group leader or local guide any traveller is unable to complete the itinerary without undue risk to themselves and/or the rest of the group, we reserve the right to exclude them from all or part of a trip without refund.

You should consult your doctor for up-to-date medical travel information or for any necessary vaccinations before departure. We recommend that you carry a first aid kit as well as any personal medical requirements as they may not easily be obtained while travelling.

#### COVID-19

The safety and wellbeing of our travellers, leaders, crew, staff, and suppliers continues to remain our highest priority as we travel. You can read more about how we will keep you safe on our trips, including our COVID-19 Health & Safety Guidelines here: https://www.intrepidtravel.com/safe-travels

#### VACCINATION POLICY

From 1 January 2023, Intrepid will no longer require travellers to provide proof of vaccination against COVID-19 for this trip. However, we continue to strongly recommend that all travellers get vaccinated to protect themselves and others.

Specific proof of testing or vaccination may still be required by your destination or airline. Please ensure you check travel and entry requirements carefully. For more information, including a detailed FAQ about this policy, please visit https://www.intrepidtravel.com/covid19.

#### **HEALTH SCREENING**

If you are unwell prior to travelling, please stay at home and contact us to make alternative arrangements.

From 1 January 2023, Intrepid will no longer require travellers to complete a self-screening health form at the group meeting for this trip.

If you are displaying any COVID-19 symptoms or have any health concerns during the trip, we will follow the advice of local health authorities to determine whether medical assistance, isolation or further action is required.

Travellers who test positive while taking part in an Intrepid trip will need to leave the group for a minimum of five days and may only rejoin the group if presenting as asymptomatic – our team will assist them in arranging a place to self-isolate and any onward journey.

It's quite possible that the destination country may have different or more strict protocols than your home country regarding COVID-19. This may include hotel or hospital quarantine or quarantine for the group. Please check your government's travel advice or contact the closest embassies to find out the details. We ask all travellers to continue to monitor their health throughout their travels and report any relevant symptoms to their tour leader.

# Food and dietary requirements

While travelling with us you'll experience the vast array of wonderful food available in the world. Your group leader will be able to suggest restaurants to try during your trip. To give you the maximum flexibility in deciding where, what and with whom to eat, generally not all meals are included in the trip price. This also gives you more budgeting flexibility. As a rule our groups tend to eat together to enable you to taste a larger variety of dishes and enjoy each other's company. If you have dietary requirements and/or food allergies, please let your booking agent know prior to departure.

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#### **VEGETARIANS**

Vegetarians might find the menu selection in Europe less varied than they would see at home. Vegetarianism is not as common in this region and generally the choices are basic, involving vegetables, soups, salads, bread, cheese, fruit, yoghurt, eggs etc. Vegans and those on gluten-free diets may find this region very challenging and may need to supplement meals with their own supplies from supermarkets and markets. Wherever possible we will cater for

dietary needs for any included meals, but there may be times when those with special requirements may need to provide their own.

As this is a walking trip, it will be a good idea to stock up on snacks you can fuel on during the day; mixed nuts, energy bars and sweet fruit are usually the best choice for this sort of activity.

# Accommodation

The style of accommodation indicated in the day-to-day itinerary is a guideline only and may change. On some occasions, alternative arrangements may need to be made due to the lack of availability of rooms in our preferred accommodation. In these cases, we will use a similar standard of accommodation.

Throughout the trip, we request that our properties prepare rooms in time for our arrival, especially if we're arriving prior to normal check-in time. However, this isn't always possible which means we won't be able to check-in immediately on arrival at some hotels. Instead, we can store our luggage and explore our new destination or on some trips, have use of shared day rooms until all rooms are available.

#### OCCASIONAL ALTERNATIVE ACCOMMODATION

The style of accommodation indicated in the day-to-day itinerary is a guideline. On rare occasions, alternative arrangements may need to be made due to the lack of availability of rooms in our usual accommodation. A similar standard of accommodation will be used in these instances.

#### TWIN SHARE BASIS

Accommodation on this trip is on a twin/multishare basis. We pair up solo travellers with another traveller of the same gender as per the gender marker on each of their passports. Please note there may be times where facilities will be shared rather than ensuite and rare occasions when you share a room with passengers travelling on different Intrepid trips than your own.

## **CHECK-IN TIME**

Throughout the trip we request that our hotels prepare rooms in time for our arrival, especially if we're arriving prior to normal check-in time. However this isn't always possible which means we won't be able to check-in immediately on arrival at some hotels. Instead, we can store our luggage and explore our new destination.

## **FACILITIES**

Your accommodation may not always have private en suite facilities or air-conditioning. European hotels generally don't provide kettles or fridges.

# Transport

walking, Private vehicle, Taxi

As this is a walking trip the majority of distances will be covered on foot. Some stretches may be done by public bus or private vehicle.

## Money matters

# SPENDING MONEY

When it comes to spending money on the trip, every traveller is a little different. You know your spending habits better than we do, so please budget an appropriate amount for things like optional meals, drinks, shopping, optional activities, and laundry. Make sure you have read the itinerary and inclusions thoroughly so you know what is included in the trip price and what you may need to pay for while travelling.

## **TIPPING**

Tipping can be an appropriate way to recognise great service when travelling. While it may not be customary in your home country, it is an entrenched feature of the tourism industry across many of our destinations and is greatly appreciated by the people who take care of you during your travels. It is always best to avoid tipping with coins, very small denomination notes, or dirty and ripped notes, as this can be regarded as an insult rather than the goodwill gesture it is intended to be.

#### OPTIONAL TIPPING KITTY

On Day 1 of your trip, your tour leader may discuss with you the idea of operating a group tipping kitty, whereby everybody contributes an equal amount and your tour leader distributes tips for drivers, local guides, hotel staff and other services included on your trip. This excludes restaurant tips for meals not included in your itinerary. The leader will keep a running record of all monies spent which can be checked at any time, and any funds remaining at the end of the tour will be returned to group members. We have found that this is easiest way to avoid the hassles of needing small change and knowing when and what is an appropriate amount to tip. Participation in this kitty is at your own discretion, and you are welcome to manage your own tipping separately if you prefer. Please note the tipping kitty excludes tips for your tour leader.

#### YOUR LEADER

You may also consider tipping your leader for outstanding service throughout your trip. The amount is entirely a personal preference; however as a guideline US\$3-6 per person (in a currency relevant for your destination), per day can be used. Of course you are free to tip more or less as you see fit, depending on your perception of service quality and the length and involvement of your leader on your trip.

#### **CONTINGENCY FUNDS**

We try to plan for every eventuality, but there are still some things beyond our control. We reserve the right to change an itinerary after departure due to local circumstances or a Force Majeure Event. In such emergency circumstances, the additional cost of any necessary itinerary alterations will be covered by you. Please note we are not responsible for any incidental expenses that may be incurred as a result of the change of itineraries including but not limited to visas, vaccinations or non-refundable flights. Make sure you have access to an extra US\$500 for emergencies (e.g. severe weather, natural disasters, civil unrest) or other events that result in unavoidable changes to the itinerary (e.g. transport strikes or cancellations, airport closures). Sometimes these things necessitate last-minute changes to enable our trips to continue to run, and as a result, there may be some extra costs involved. The recommended amount is listed in USD for the relatability of universal travellers, however, local currency may be needed once in the country to cover these costs.

# **TIPPING**

If you're happy with the services provided a tip - though not compulsory - is appropriate. While it may not be customary to you, it's of great significance to the people who will take care of you during your travels, inspires excellent service, and is an entrenched feature of the tourism industry across many Intrepid destinations. The following amounts are per person suggestions based on local considerations and feedback from our past travellers: In local markets and basic restaurants and cafes - round your bill up to the nearest €1. In more up-market restaurants we suggest 5% to 10% of your bill. Throughout your trip you may at times have a local guide in addition to your tour leader. We suggest €2-€3 per day for local guides. You may also have a range of drivers on your trip. Some may be with you for a short journey while others may be with you for several days. We would suggest a higher tip for those more involved with the group, however we suggest €1-€2 per day for drivers. You may also consider tipping your tour leader for outstanding service throughout your trip. The amount is entirely a personal preference, however as a guideline €4-€5 per person, per day can be used. Of course you are free to tip more or less as you see fit, depending on your perception of service quality and the length of your trip. Remember, a tip is not compulsory and should only be given when you receive excellent service. In total, we recommend you budget approx €5-€10 per day of your trip to cover tipping.

# CASH

You can use your credit/debit card in ATMs, which are common throughout Europe. Before leaving home, check if your bank will charge fees for using your card internationally. Card payments are not always accepted in stores and restaurants. We recommend you carry some cash for these purposes.

#### **CURRENCY**

Italy has adopted the common currency of the European Union, the Euro (€), divided into 100 cents.

# **BUDGET**

Please budget for additional meals and expenses while on your trip. We suggest EUR 450.00 for meals not included on this trip. Our suggestion is based on past travellers' feedback but you may choose to spend more or less.

# **Packing**

What you need to bring will vary according to the trip style you have chosen, the countries you are visiting and when you are travelling. Generally speaking, you should pack as lightly as possible. On the vast majority of our trips you are expected to carry your own luggage, although you won't be required to walk long distances with it (max 30 minutes).

Many travellers carry their luggage in a backpack, although an overnight bag with a shoulder strap would suffice if you travel lightly. As this is a centre based trip, once you check in to your hotel you will not need to pack again until the end of the trip. In that respect, suitcase with wheels may be an option too.

Below we have listed the essentials for this trip:

https://www.intrepidtravel.com/packing-list

#### MAIN LUGGAGE

What you need to bring will vary according to when you are travelling. Generally speaking, we recommend you pack as lightly as possible and make sure that you are able to carry and lift your own luggage, and walk with it for short distances. As well as your underwear, toothbrush and other items you always need to pack for travel, below are some items that you specifically need for this trip.

You need to bring your main piece of luggage as well as a small to medium backpack for day activities (20-25 litres). One with waist strap would be most comfortable for all included walks

#### **ESSENTIALS**

- Day pack: for carrying essentials during activities
- Trekking clothing: A mixture covering lightweight clothing and some warm layers is recommended. Your activities will take place in the outdoors, where weather may change quickly. Lightweight, comfortable, and quick drying clothes for the activities are best. Laundry facilities may not be available on every day basis, so make sure you have a few cycles of clothes.
- Hiking boots with a good grip, ankle support and waterproof membrane that are comfortable to walk for an entire day
- Walking Poles for support on steep uphill sections and longer descents
- Comfortable shoes for shorter walks or evenings spend around accommodation
- Sport sandals
- Light jacket, fleece and base layers
- Wind and waterproof jacket
- Breathable, non-cotton hiking t-shirts
- Long hiking pants or zip-offs
- Nylon hiking shorts
- Water bottle or bladder: you will need water during activities and it's best to avoid buying unnecessary plastic.
- Sun protection: sunscreen, sunglasses, sunhat or bandana
- Torch/flashlight/headtorch
- Toiletries

# RECOMMENDED

- Personal medical kit. A larger kit will be on hand with your leader, but we recommend you carry items such as mild pain killers, antihistamine tablets and any personal medication you may need
- Camera with spare batteries/power bank: You will have access to power to recharge your electrical items daily
- Travel wipes/hand sanitizer

#### OPTIONAL

- Torch/flashlight/headtorch
- Ear plugs & eye mask
- A good book, a journal and music player

#### **VALUABLES**

Please try to avoid bringing unnecessary valuables. It's also recommended to bring a copy of all important documents e.g. air tickets, passport, vaccination certificate, etc. and keep the copies separate from the originals. While not valid, a photocopy makes it very much easier to obtain replacements if necessary. If you need some further tips for packing, you can always check out our ultimate packing list.

## WATER BOTTLE

Please bring your own water bottle to refill along the way. The sale of bottled water contributes to an enormous environmental problem around the world. In addition to the water in bottles, the production of a 1 litre plastic bottle takes 2 litres of water and 200ml of oil. A large proportion end up in limited landfill or discarded in waterways and natural environments.

#### Climate and seasonal information

#### **SUMMER**

Summer temperatures can be extreme in many of the regions visited (over 40°C/104°F), which can be uncomfortable. It's important to use sun protection and drink plenty of water. Please carefully consider the time of the year you wish to travel and your suitability to that season.

#### SHOULDER SEASON

In contrast, weather in shoulder season can be unpredictable, and snow is not unheard of at higher altitudes. If you travel at the start or towards the end of the European season please pack accordingly with warm and/or waterproof clothes (preferably layers). The advantage of travelling during this time is that there are less tourists around.

# Group Leader

All group trips are accompanied by one of our group leaders. The aim of the group leader is to take the hassle out of your travels and to help you have the best trip possible. Intrepid endeavours to provide the services of an experienced leader however, due to the seasonality of travel, rare situations may arise where your leader is new to a particular region or training other group leaders.

Your leader will provide information on the places you are travelling through, offer suggestions for things to do and see, recommend great local eating venues and introduce you to our local friends. While not being guides in the traditional sense, you can expect them to have a broad general knowledge of the places visited on the trip, including historical, cultural, religious, and social aspects. At Intrepid we aim to support local guides who have specialised knowledge of the regions we visit. If you are interested in delving deeper into the local culture at a specific site or location then your leader can recommend a local guide service in most of the main destinations of your trip.

All Intrepid group trips in Europe are accompanied by one of our local European group leaders. 'Local' in this context means a leader who is European or lives in Europe. The aim of the group leader is to take the hassle out of your travels and to help you have the best trip possible. Intrepid endeavours to provide the services of an experienced leader however, due to the seasonality of travel, rare situations may arise where your leader is new to a particular region or training other group leaders. Your leader takes care of logistics, will provide information on the places you are travelling through, offer suggestions for things to do and see, recommend great local eating venues and introduce you to our local friends. While not being guides in the traditional sense you can expect them to have a broad general knowledge of the places visited on the trip, including historical, cultural, religious and social aspects.

At Intrepid we also aim to support local guides in the individual cities or locations we travel to. If you are interested in delving deeper into the local culture at a specific site or location then your leader can recommend an optional local guide service in most of the main destinations of your trip.

# Safety

Most national governments provide regularly updated foreign travel advice on safety issues involved with international travel. We recommend that you check your government's advice for their latest travel information

before departure and ensure that your travel insurance covers you for all destinations and activities on your trip. Please refer to our website's safety page for links to major travel advisories and updates on safety issues affecting our trips here: https://www.intrepidtravel.com/travel-alerts

We strongly recommend the use of a neck wallet or money belt while travelling, for the safe-keeping of your passport, flight tickets, cash and other valuable items. Leave your jewellery at home - you won't need it while travelling. Many of our hotels have safety deposit boxes, which is the most secure way of storing your valuables. A lock is recommended for securing your luggage.

Your leader will accompany you on all included activities, however, during your trip you'll have some free time to pursue your own interests or relax and take it easy. While your leader will assist you with the available options in a given location, please note that any optional activities you undertake are not part of your Intrepid itinerary, and Intrepid makes no representations about the safety of the activity or the standard of the operators running them. Please use your own good judgement when selecting an activity in your free time. Please also note that your Leader has the authority to amend or cancel any part of the trip itinerary if it's deemed necessary due to safety concerns.

Intrepid's operational safety policies can be viewed on our website at the link below. We recommend that you take a moment to read through this information before travelling, and would appreciate any feedback on how safety is being managed on our trips.

https://www.intrepidtravel.com/safety-guidelines

#### PETTY THEFT AND PERSONAL SAFETY

While travelling there is always the risk of pick-pocketing and petty theft, particularly in the more touristy cities. We recommend that you exercise caution when walking alone at night and encourage you to walk together and only on main, well-lit thoroughfares. Be particularly vigilant on public transport. Simple measures like carrying your day pack on your front, not hanging your bag over the back of your chair or on the floor and wearing a money belt will reduce any chance that your valuables should go missing.

# FIRE PRECAUTIONS:

Please be aware that local laws governing tourism facilities in this region differ from those in your home country and not all the accommodation which we use has a fire exit, fire extinguishers or smoke alarms.

# TRAFFIC AND DRIVING ON THE OTHER SIDE OF THE ROAD:

Depending on where you come from please note that drivers in this part of the world may drive on the opposite side of the road from what you are used to. Look both ways before crossing any road. Traffic can be a little more chaotic than you might be used to at home. Be aware!

## A couple of rules

Everyone has the right to feel safe when they travel. We don't tolerate any form of violence (verbal or physical) or sexual harassment, either between customers or involving our leaders, partners or local people. Sexual relationships between a tour leader and a customer are strictly forbidden.

Use or possession of illegal drugs will not be tolerated on our trips. If you choose to consume alcohol while travelling, we encourage responsible drinking and expect that you'll abide by the local laws regarding alcohol consumption.

The sex tourism industry is known to exploit vulnerable people and have negative consequences on communities, including undermining the development of sustainable tourism. For this reason, patronising sex workers will not be tolerated on our trips.

By travelling with us you are agreeing to adhere to these rules. You must at all times comply with the laws, customs, foreign exchange and drug regulations of all countries visited, and you also agree to travel in accordance with our Responsible Travel Guidelines.

The decision of the group leader is final on all matters likely to affect the safety or well-being of any traveller or staff member participating in the trip. If you fail to comply with a decision made by a group leader, or interfere with the well-being or mobility of the group, the group leader may direct you to leave the trip immediately, with no right of refund. We may also elect not to carry you on any future trips booked.

If you feel that someone is behaving inappropriately while travelling with us, please inform your tour leader or local guide immediately. Alternatively, contact us on the emergency contact number detailed in the Problems and Emergency Contact section of this Essential Trip Information.

For additional Conditions of Carriage regarding COVID-19, see here: https://www.intrepidtravel.com/conditions-carriage

# Travelling on a group trip

As you travel on a group trip you will be exposed to all the pleasures and maybe some of the frustrations of travelling in a group. Your fellow travellers will probably come from all corners of the world and likely a range of age groups too. We ask you to be understanding of the various needs and preferences of your group - patience with your fellow travellers is sometimes required for the benefit of everyone's travel experience. Remember too that you have responsibilities to the group. If you are requested to be at a place at a certain time, ensure that you don't keep the rest of the group waiting. We have found time and time again that the very best trips we operate are those where the dynamics within the group work well - this takes just a little effort on your part. Due to privacy reasons, we are unable to provide you with contact details and any personal information about your fellow travellers booked on your trip prior to departure.

#### SOLO TRAVELLERS

The beauty of our style of travel is that it caters to travellers who are travelling solo and who want to meet and share experiences with like-minded people.

On our trips rooming is organised on a twin-share basis. We pair up solo travellers with another traveller of the same gender as per the gender marker on each of their passports.

As a responsible tour operator, we strive to create a safe and inclusive environment for everyone. In the case that your gender identity differs from what is indicated on your passport, please contact us so that we can discuss rooming options with you.

We also have an optional single supplement available on most trips for travellers who prefer to have their own room. Please note that this only applies to accommodation during the tour. Pre-trip and post-trip accommodation booked through us will be on a single room basis.

On a small selection of itineraries some accommodations are booked on an open gender, multi-share basis (for example on a felucca in Egypt or an overnight train in Vietnam). In those instances it will clearly be stated in our Essential Trip Information prior to booking and travelling.

# Travel Insurance

Travel insurance is compulsory on all our trips for those travelling internationally. We require that at a minimum you are covered for medical expenses including emergency repatriation. If you are travelling within your home country or region please confirm before travel that you are entitled to access the public medical system easily should an accident occur. We strongly recommend all travellers have a policy that also covers personal liability, cancellation, curtailment and loss of luggage or personal effects. For international trips, you will not be permitted to join the group until evidence of travel insurance and the insurance company's 24-hour emergency contact number has been sighted by your leader.

If you have credit card insurance your group leader will require details of the participating insurer/underwriter, the level of coverage, policy number, and emergency contact number rather than the bank's name and your credit card details. Please contact your bank for these details prior to arriving in-country.

Travellers who reside within the European Union or Switzerland receive basic international health insurance, so travel insurance is not mandatory under European Union Law. However, as this does not cover situations such as emergency rescues, private health care, or repatriation to their home country, comprehensive travel insurance is strongly recommended. European Union or Swiss travellers who decline travel insurance when travelling outside of their home region must sign a Travel Insurance Waiver Form at the Group Meeting.

For assistance with travel insurance or other services, please visit the link below:

https://www.intrepidtravel.com/booking-resources/our-services

# Responsible Travel

Our Responsible Travel Policy outlines our commitment to preserving the environment, supporting local communities, protecting the vulnerable, and giving back to the places we travel. All our trip leaders, suppliers, and staff are trained on these principles and are core to us delivering sustainable, experience-rich travel.

Explore the different parts of our Responsible Travel Policy by visiting: https://www.intrepidtravel.com/responsible-travel

#### **DRESS CODE**

In general, there are few dress restrictions in Europe. When visiting churches, monasteries or other religious sites modest dress is required - shorts or sleeveless tops may not be permitted, for both men and women.

# The Intrepid Foundation

We created our not-for-profit, the Intrepid Foundation because you – our travellers – told us you wanted to make an even greater impact in the communities you visit.

The Foundation works by teaming up with partners around the world so that together we can deliver greater positive impact at scale. Partners are identified by our local staff who live and work in our destinations. They harness their powerful community connections to determine the issues that matter most and select local partners who can deliver real solutions.

Since 2002, the Intrepid Foundation has raised more than 12.8 million dollars and supported more than 130 communities worldwide. Now, with almost 40 partners all over the world, your donations are helping to restore forests in Kenya, empower women in Honduras and promote elephant welfare in Laos, to name just a few.

By simply being on this trip, Intrepid Travel will make a donation to the Intrepid Foundation on your behalf. If you choose to donate too, 100% of your donations will go directly to our partners on the ground – where they're needed most. For more information about the Intrepid Foundation, please ask your leader or visit our website: http://www.theintrepidfoundation.org/

# **Special Conditions**

# Final Balance

Final balance payment is require 70 days prior to travel.

# Cancellation by the traveller

- Cancellation prior to 70 days; we will hold the deposit amount as a credit.
- Cancellation 69days or inside prior to travel will incur 100% cancellation fees
- No shows will be treated as a cancellation and will incur 100% cancellation fees.

# Cancellation by Intrepid

· Cancellation is in line with those detailed in the standard Intrepid booking conditions in clause 8.

# **Booking Conditions**

By booking this Intrepid Travel Tailor-Made Adventure, you agree to the Intrepid Standard Booking Conditions <a href="https://www.intrepidtravel.com/au/booking-intrepid/booking-conditions">https://www.intrepidtravel.com/au/booking-intrepid/booking-conditions</a> and any deviations specified below that apply to your Tailor-Made booking as set out below.

If you are making a booking on behalf of a group, you must ensure each traveller has read and agrees to our Booking Conditions before making the booking.

- You must provide a travellers' name list and details including name as per passport, passport number and expiration date, nationality, DOB, gender, rooming requirements, dietary requirements, medical concerns at least 60 days prior to departure of the trip.
- All rates are per person, based on indicated numbers travelling together as one movement.
   Any changes to the group size at any time before or after confirmation of services will require the trip to be repriced.
- The details set out in your proposal are a quotation only. The pricing and itinerary are subject to availability of accommodation, transport, leaders, and other suppliers at time of booking. We reserve the right to amend and requote itinerary if such suppliers are not available.
- By making your payment, you are agreeing to the most recent itinerary and price quote. All revisions will be subject to requote and additional approval.
- A contract will exist when we accept your deposit.
- If we, or a third-party operator, is required to make amendments to your original proposal, subsequent pricing may become applicable to your booking.
- Any changes to the itinerary made by you AFTER services have been confirmed will require a revised quote and may be subject to an additional charge (as levied by hotels, ground operators or airlines). No additional changes are permitted within 30 days prior to departure.

- Hotels listed in the quote are indicative only and are subject to change. If the hotel listed in the quote is unavailable, we will confirm an alternative hotel of similar standard.
- If complimentary transfers are included, (on a group basis) they are only applicable if going to accommodation booked through us. Please advise flight arrival details (flight number and arrival time) at least 30 days prior to departure if you wish to have this transfer provided. There is no guarantee we can arrange this transfer if we receive these details within 30 days of departure.
- Some Tailor-Made tours, such as our Tailor-Made Australia trips, may have cancellation terms that deviate from those set out in the Intrepid Standard Booking Conditions. Your Tailor-Made consultant will advise you of the cancellation conditions that apply to your booking prior to you paying your deposit.
- You acknowledge that you are choosing to travel at a time where you may be exposed to the COVID-19 virus. We will take all reasonable steps to ensure your safety and may require you to follow additional safety protocols before and during your trip. Depending on the most recent health information available to us, we may require you to comply with mandatory health policies, including the need for proof of vaccination or medical tests. More information can be found on our Covid-19 Customer Information page here. Please note that these policy requirements are subject to change following advice from relevant authorities.