



# PASSIONATE ABOUT **ADVENTURE**



HIKING HOLIDAYS WITH ZANNA VAN DIJK  
IN PARTNERSHIP WITH **INTREPID TRAVEL**



# Our Travel Style

Our global network of local experts deliver the types of experiences that can't be Googled. Immersive trips that enable you to explore authentic local culture in a sustainable, experience-rich way. We love the highlights, but the real magic for us happens well away from a beaten path, the real life experiences you won't find in a search engine.

## Zanna Van Dijk - Slovenia Private Tour 8 days/ 7 nights

### About Your Trip

#### Start Location/Finish Location

Ljubljana / Ljubljana

#### Accommodation

7 nights x Hotel

#### Rooming Requirements

Twin Share

Mountain Cabin (Multi - Share)

Bohinj (Triple Share)

#### Included Meals

Breakfast (3)

Dinner (3)

#### Transport

Per Daily Itinerary

#### Leader/Guide

English Speaking Leader  
throughout

#### Included Activities

Per Daily itinerary

#### Entrance/Admission Fees

Where applicable with  
included activities

#### Airport Transfers

Arrival and Departure Transfers are  
Included on a Group Basis

#### Support

24-hour support from our local  
office

#### Exclusions

- International Flights
- Any visas required
- Services not mentioned in the itinerary
- Late check out at hotels
- Meals and drinks not mentioned in the itinerary
- Drinks with included lunches and dinners
- Tips for leaders, guide and driver
- Expenditure of personal nature
- Personal Insurance
- Optional activities

## Safe and responsible travel, always.

As you look to get back on the road, we continue to ensure our trips are safe for everyone. That includes our travellers, our leaders and crew and the people we visit along the way. Our health and safety policies follow recommendations from the World Health Organization and the World Travel & Tourism Council's (WTTC) Safe Travel protocols for tour operators. Before we resume trips in any destination, our itineraries undergo a comprehensive risk assessment and audit, while leaders and suppliers will complete COVID-19 health and safety training. We have also introduced specific policies around testing and vaccination for your safety.

On the 29th July 2021 we introduced new safety measures that apply on all of our trips, except for tours in Australia and New Zealand. Travellers are required to produce:

- Proof of COVID-19 vaccination

In all cases, you must be fully inoculated. This means you must receive the full dosage of the COVID-19 vaccine and allow enough time for immunity to take effect. Each COVID-19 vaccine has different dosages and timeframes for inoculation, so please check the relevant medical advice associated with your vaccine.

These new safety measures that apply on all of our trips, except for tours in Australia, New Zealand and the Cook Islands. From the 1st December 2021 travellers are required to produce proof of COVID-19 vaccination on all of our trips.

If you are unable to be vaccinated for medical reasons, you may apply for an exemption. Exemptions will be assessed on a case-by-case basis. To apply, you must provide a medical certificate from a medical professional.

Children under 18 are exempt. Children aged between 5 and 17 years old must provide proof of either vaccination, recovery or a negative COVID-19 test. Please see the below section on children for further details. .



### Who we are

For over 30 years we've been taking travellers around the globe, on small group tours with like-minded Intrepid people. Our extensive COVID-19 Health & Safety Guidelines ensure your wellbeing is looked after during your travels.



### Safe travels

We're with you every step of the way through our value chain - from our suppliers, to our on ground operations and leaders.



### Certified B Corp

When we became certified as the world's largest travel B Corp in 2018, it was not only our official pledge to be a responsible business, but also a promise to be the best travel company for the world.

# About your Tour Leader

## **Local Guide & Tour Leader**

On this trip you will be accompanied by one of our tour leaders. The aim of the tour leader is to take the hassle out of your travels and to help you have the best trip possible. Your leader will provide information on the places you are travelling through, offer suggestions for things to do and see, recommend great local eating venues and introduce you to our local friends. While not being guides in the traditional sense you can expect them to have a broad general knowledge of the places visited on the trip, including historical, cultural, religious and social aspects.

In addition to your tour leader, for certain inclusions you will be accompanied by a local guide. A local guide has specialised knowledge of a site or location you are visiting. If there is a local guide provided for a particular activity, this will be listed in your day by day itinerary.

## **Group leader**

On this trip you will be accompanied by one of our tour leaders. The aim of the group leader is to take the hassle out of your travels and to help you have the best trip possible.

Your leader will provide information on the places you are travelling through, offer suggestions for things to do and see, recommend great local eating venues and introduce you to our local friends. While not being guides in the traditional sense you can expect them to have a broad general knowledge of the places visited on the trip, including historical, cultural, religious and social aspects. We aim to support local guides who have specialised knowledge of the regions we visit. If you were interested in delving deeper into the local culture at a specific site or location then your leader can recommend a local guide service in most of the main destinations of your trip.

# Zanna Van Dijk - Slovenia Private Tour Itinerary

**Day 1 / Date: 23rd July 2022 - Ljubljana**

**Meals included: Dinner**

Welcome to Slovenia. On arrival at airport your transfer will be waiting to take you to your accommodation. Settle in and take some time to rest up before the 18:00 welcome meeting. After going through the important details of the trip take a chance to enjoy and try Slovenian cuisine in one of the restaurants nearby.

Included Services

- Group airport arrival transfer (Ljubljana airport)
- Welcome meeting

Accommodation Hotel Emonec (Standard room) or similar

**Day 2 / Date: 24th July 2022 - Bled**

**Meals included: Breakfast**

Leave the capital of Slovenia and continue to the most famous lake of Slovenia, Bled. After settling in your accommodation head out to explore the town built around the lake and take a quick walk up to the castle built on top of the hill overlooking this area. Afternoon will be left free to explore different options that can be found in this town. Perhaps take a swim in the lake, row a boat to the lake island or even hike up to Mala Osojnica if weather and time allows it.

Included Services

- Bled castle entrance fee

Accommodation Hotel Kompas (Standard room) or similar

**Day 3 / Date: 25th July 2022 - Bohinj**

**Meals included: Breakfast**

This morning leave the town of Bled and visit nearby less known lake of Bohinj. On arrival to the town you will catch a cable car and go to the top of Mount Vogel. Coming down you will not be using the car again, but this time hike down all the way to the lake where you can reward yourself with a swim before returning back to the Bled in the afternoon.

Included Services

- Mount Vogel cable car ride

Accommodation Hotel Kompas (Standard room) or similar

**Day 4 / Date: 26th July 2022 - Seven Lake district hike**

**Meals included: Breakfast, Dinner**

Today embark on the 2 day long hike together with your group and leader. You will be picked up from the Bled with private transfer to the 7 Lakes Valley where you will start your 7h hike for today exploring different parts of the only Slovenian national park.

Included Services

- Mountain guide

Accommodation Mountain cabin (multi share room)

**Day 5 / Date: 27th July 2022 - Bovec**

**Meals included: Breakfast**

Continue your hike today with another 7h walk through Slovenian mountains descending to Trenta. After finishing your hike, you will be picked up and continue to the town of Bovec where you will be staying for next to days.

**Included Services**

- Mountain guide

Accommodation Hotel Alp (Standard room) or similar

**Day 6 / Date: 28th July 2022 - Bovec**

**Meals included: Breakfast**

Start your day with canyoning in the Soca River, nearby the town of Bovec you are staying. Going through the narrow parts and following the river that is going through this mountain area of country. In the afternoon embark on a short ride all the way up to the Mangart Saddle. You will have a chance for a short hike from the parking lot up to the Saddle itself, depending on the weather and time.

**Included Services**

- Canyoning
- Mangart Saddle

Accommodation Hotel Alp (Standard room) or similar

**Day 7 / Date: 29th July 2022 - Ljubljana**

**Meals included: Breakfast, Dinner**

Leave the Bovec town and head toward the Ljubljana. Before finally arriving in the capital town and finishing your adventure make one last stop and the Europe biggest Zip line to top your active experience in Slovenia. In the evening enjoy the included farewell dinner with your group and leader.

**Included Services**

- Zip Line entrance fee Accommodation Hotel Emonec (Standard room) or similar

**Day 8 / Date: 30th July 2022 - Ljubljana**

**Meals included: Breakfast**

There are no activities planned for the final day and you are able to depart the accommodation at any time.

**Included Services**

- Group airport departure transfer (Ljubljana airport)

# Important Information

- In the Mountain Cabin area it will be a multi share room
- In Bohinj there will be triple rooms allocated

## Package Price

All costs are per person in GBP based on indicated number of passengers travelling together as one movement. In order to proceed, a deposit of GBP200.00 per person is required and the remaining balance will need to be supplied at 10 weeks days prior to departure.

## Emergency Contact | Travel Insurance

### Problems and emergency contact information

#### *When in Destination:*

While we always endeavour to provide the best possible holiday experience, due to the nature of travel and the areas we visit sometimes things can and do go wrong. Should any issue occur while you are on your trip, it is imperative that you discuss this with your group leader or our local representative straight away so that they can do their best to rectify the problem and save any potential negative impact on the rest of your trip.

We recognise that there may be times when your group leader/local partner may not be able to resolve a situation to your satisfaction - if this is the case, please ask the leader to speak to their direct manager.

For general contact details please use the following page: <http://www.intrepidtravel.com/ourtrips/contact/>

In case of a genuine crisis or emergency, you can reach our local office on the number below:

If you have booked an arrival transfer, and you experience severe delays at immigration, baggage collection or customs, or if you are not able to find the driver, please contact the transfer operator directly on the number listed in the joining point instructions in the section above.

In the case of a genuine crisis or emergency, Intrepid's Europe Operations Team can be reached on the number listed below:

**Intrepid's Local Operator: +49 8677 9186 657**

#### **UK Residents:**

For UK residents we have partnered with [InsureFor](#) to provide you with a travel insurance policy that includes Covid-19 cover. Please call our reservation team on 0808 274 5111 for an exclusive discount on your policy.

# Essential Trip Information

*This multi-activity trip requires a good level of fitness and health.*

## Passports, visas and entry requirements

### PASSPORT

You will need a valid passport to travel internationally. As a general rule, most countries require that your passport has a minimum of 6 months validity remaining. Your passport details are required to complete your booking. Please ensure the passport details you provide are accurate. Any errors provided may result in extra fees for making corrections in bookings. We recommend taking copies of the main passport pages and other important documents with you as well as leave copies at home with family or friends.

### VISAS

Visas are the responsibility of the individual traveller. Entry requirements can change at any time. It is important that you check your government's foreign travel advisories along with the consular website of the country or countries you are travelling to for the most up to date information specific to your nationality and circumstances. Please be aware that not all visa information found online from other sources may be valid while COVID-19 restrictions are in place.

Visas can take several weeks to process, so make sure you research the requirements as soon as you have booked your trip to allow for obtaining any necessary documents as well as the application and processing time. Your booking consultant can advise on a visa processing service or you can apply yourself directly through a consulate. Below you will find general visa advice about the destinations on your trip.

### COVID-19 ENTRY AND EXIT REQUIREMENTS

Due to constantly evolving COVID-19 requirements and restrictions, you must monitor your government's foreign travel advice for the most up-to-date border measures and entry requirements as they may change without notice. See Intrepid Travel Alert page for some commonly used government travel advice

websites: <https://www.intrepidtravel.com/en/travel-alerts>

Entry requirements may include but not limited to the presentation of a vaccination certificate, a negative PCR test, health declaration form, passenger locator form, or proof of hotel or tour booking. Lack of any required documents may result in denial of entry.

Airline boarding requirements may differ, or be in addition to, a destination's entry requirements. Monitor your airline's requirements regularly in the lead up to travel. Being allowed to board a flight doesn't guarantee entry to a destination.

Please also ensure you have a travel insurance policy that extends to cover COVID-19 related expenses.

### RETURN TRAVEL

Please ensure you stay up to date with any current testing or quarantine requirements for returning to your home country or transiting through other destinations after the completion of your tour.

We are able to help facilitate taking a COVID-19 test while on trip. Please ensure you have funds available to cover the cost of this test which will be payable directly to the testing site. Your Intrepid Tour Leader will provide more details at the group meeting as well as assist with booking appointments for all travellers who need to be tested.

Visas for Slovenia are not required for passport holders of the European Union, Australia, New Zealand, USA and Canada. All other nationalities should check with the relevant authorities.

## Medical and health information

### GENERAL HEALTH

All travellers need to be in good physical health in order to participate fully on this trip. When selecting your trip please make sure you have read through the itinerary carefully and assess your ability to manage and enjoy our



style of travel. Please note that if in the opinion of our group leader or local guide any traveller is unable to complete the itinerary without undue risk to themselves and/or the rest of the group, we reserve the right to exclude them from all or part of a trip without refund.

You should consult your doctor for up-to-date medical travel information or for any necessary vaccinations before departure. We recommend that you carry a first aid kit as well as any personal medical requirements as they may not easily be obtained while travelling.

#### COVID-19

The safety and wellbeing of our travellers, leaders, crew, staff, and suppliers continues to remain our highest priority as we travel. You can read more about how we will keep you safe on our trips, including our COVID-19 Health & Safety Guidelines here: <https://www.intrepidtravel.com/safe-travels>

#### HEALTH SCREENING

If you are unwell prior to travelling, please stay at home and contact us to make alternative arrangements. At the group meeting, you will be asked to complete a self-screening health form and report any COVID-19 symptoms as well as any close contact with someone who has suspected or confirmed COVID-19. If you are displaying any symptoms or have any health concerns at this time, we will follow the advice of local health authorities to determine whether medical assistance, isolation or further action is required. It's quite possible that the destination country may have different or more strict protocols in place in relations to a Covid-19 case from your home country. This may include hotel or hospital quarantine or quarantine for the group. Please check your government's travel advice or contact the closest embassies to find out the details. We ask all travellers to continue to monitor their health throughout their travels and report any relevant symptoms to their tour leader.

#### MANDATORY VACCINATION POLICY

All travellers on Intrepid trips (outside Australia, New Zealand and the Cook Islands) are required to produce proof of full vaccination against COVID-19. From 1 December 2021, all travellers on Intrepid trips, including in Australia, New Zealand and the Cook Islands, are required to produce proof of full vaccination against COVID-19.

This policy is in addition to any specific testing or vaccination requirements for entry or exit to a destination or required by your airline. For more information, including a detailed FAQ about this policy, please visit <https://www.intrepidtravel.com/covid19>

### Food and dietary requirements

While travelling with us you'll experience the vast array of wonderful food available in the world. Your group leader will be able to suggest restaurants to try during your trip. To give you maximum flexibility in deciding where, what and with whom to eat, generally not all meals are included in the trip price. This also gives you more budgeting flexibility. As a rule our groups tend to eat together to enable you to taste a larger variety of dishes and enjoy each other's company. There's no obligation to do this though.

#### VEGETARIANS

Vegetarians might find the menu selection in Europe less varied than they would see at home. Vegetarianism - generally the choices are basic, involving vegetables, soups, salads, bread, cheese, fruit, yoghurt, eggs etc. Vegans may need to supplement meals with their own supplies from supermarkets and markets. Wherever possible we will cater for dietary needs for any included meals, but there may be times when those with special requirements may need to provide their own.

#### BREAKFASTS

There are some continental breakfasts included on this trip which may simply include bread/toast or pastries, butter, jam, coffee/tea/juice (or similar).

## Accommodation

The style of accommodation indicated in the day-to-day itinerary is a guideline only and may change. On some occasions, alternative arrangements may need to be made due to the lack of availability of rooms in our preferred accommodation. In these cases, we will use a similar standard of accommodation.

Throughout the trip, we request that our properties prepare rooms in time for our arrival, especially if we're arriving prior to normal check-in time. However, this isn't always possible which means we won't be able to check-in immediately on arrival at some hotels. Instead, we can store our luggage and explore our new destination or on some trips, have use of shared day rooms until all rooms are available.

## Money matters

### SPENDING MONEY

When it comes to spending money on the trip, every traveller is a little different. You know your spending habits better than we do, so please budget an appropriate amount for things like optional meals, drinks, shopping, optional activities, and laundry. Make sure you have read the itinerary and inclusions thoroughly so you know what is included in the trip price and what you may need to pay for while travelling.

### CONTINGENCY FUNDS

We try to plan for every eventuality, but there are still some things beyond our control. We reserve the right to change an itinerary after departure due to local circumstances or a Force Majeure Event. In such emergency circumstances, the additional cost of any necessary itinerary alterations will be covered by you. Please note we are not responsible for any incidental expenses that may be incurred as a result of the change of itineraries including but not limited to visas, vaccinations or non-refundable flights. Make sure you have access to an extra US\$500 for emergencies (e.g. severe weather, natural disasters, civil unrest) or other events that result in unavoidable changes to the itinerary (e.g. transport strikes or cancellations, airport closures). Sometimes these things necessitate last-minute changes to enable our trips to continue to run, and as a result, there may be some extra costs involved. The recommended amount is listed in USD for the relatability of universal travellers, however, local currency may be needed once in the country to cover these costs.

### TIPPING

If you're happy with the services provided a tip - though not compulsory - is appropriate. While it may not be customary to you, it's of great significance to the people who will take care of you during your travels, inspires excellent service, and is an entrenched feature of the tourism industry across many Intrepid destinations. The following amounts are per person suggestions based on local considerations and feedback from our past travellers: In local markets and basic restaurants and cafes - round your bill up to the nearest €1. In more up-market restaurants we suggest 5% to 10% of your bill. Throughout your trip you may at times have a local guide in addition to your tour leader. We suggest €2-€3 per day for local guides. You may also have a range of drivers on your trip. Some may be with you for a short journey while others may be with you for several days. We would suggest a higher tip for those more involved with the group, however we suggest €1-€2 per day for drivers. You may also consider tipping your tour leader for outstanding service throughout your trip. The amount is entirely a personal preference, however as a guideline €4-€5 per person, per day can be used. Of course you are free to tip more or less as you see fit, depending on your perception of service quality and the length of your trip. Remember, a tip is not compulsory and should only be given when you receive excellent service. In total, we recommend you budget approx €5-€10 per day of your trip to cover tipping.

### CASH

The most convenient and cheapest way to acquire money in Europe is via an Automated Teller Machine (ATM) or Bancomat as they are often referred to. Check with your bank in advance concerning the suitability of your account / card overseas and any international fees that will be applied. You can withdraw local currencies easily at airports, major train stations and most city centres, but be sure to bring some extra emergency cash in a major currency that can be exchanged if the ATMs are not functioning. When leaving home don't forget your PIN and make sure you

know the telephone number for cancelling your card if it is stolen. Keep this in a safe place. Credit cards are not always accepted in stores and restaurants. We recommend you carry some cash to pay for restaurant bills and other services.

#### CURRENCY

In 2007 Slovenia has abolished its own currency, the Tolar, and has adopted the common currency of the European Union, the Euro (EUR).

#### BUDGET

Please budget for additional meals and expenses while on your trip.

#### Packing

What you need to bring will vary according to the trip style you have chosen, the countries you are visiting and when you are travelling. Generally speaking, we recommend you pack as lightly as possible and make sure that you are able to carry and lift your own luggage, and walk with it for short distances or up or down a flight of stairs. Our travellers usually find the smaller their luggage is, the more they enjoy the trip not having to worry about carrying heavy bags! Aim to keep your main luggage under 15kg.

Many travellers carry their luggage in a compact smaller suitcase or backpack with wheels. We recommend your bag has carry straps or handles so it is easy to lift and carry for the times you are unable to wheel it (ie. on rough surfaces or up steps).

If you are taking overnight trains, or primarily using public transport then the smaller your luggage the easier it will be to store under or above bunks. Large suitcases may not be able to be taken on board. A lockable bag or small padlock for your bag will be useful especially when travelling on public transportation as well.

You'll also need a day pack/bag to carry water, camera, and jacket etc. when you're exploring during the day.

Below we have listed the essentials for this trip:

<https://www.intrepidtravel.com/packing-list>

#### WATER BOTTLE

Please bring your own water bottle to refill along the way. Although it can be difficult to avoid bottled water when travelling, please use the water dispensers which are provided on some of our vehicles and at some of our accommodation. Your leader will advise whether tap water is safe to drink in your destination, if it is you can simply refill with tap water. When unable to avoid bottled water it is better to buy the largest available and distribute into your smaller bottle for the day.

#### TOP TIPS

Most people buy packed lunches; you might find a sealable plastic box useful for storing it in your daypack. Although not essential, gloves for cycling make it more comfortable - especially if you grip hard.

## Group Leader

All Intrepid group trips in Europe are accompanied by one of our local European group leaders. 'Local' in this context means a leader who is European or lives in Europe. The aim of the group leader is to take the hassle out of your travels and to help you have the best trip possible. Intrepid endeavours to provide the services of an experienced leader however, due to the seasonality of travel, rare situations may arise where your leader is new to a particular region or training other group leaders. Your leader takes care of logistics, will provide information on the places you are travelling through, offer suggestions for things to do and see, recommend great local eating venues and introduce you to our local friends. While not being guides in the traditional sense you can expect them to have a broad general knowledge of the places visited on the trip, including historical, cultural, religious and social aspects.

At Intrepid we also aim to support local guides in the individual cities or locations we travel to. If you are interested in delving deeper into the local culture at a specific site or location then your leader can recommend an optional local guide service in most of the main destinations of your trip.

## Safety

Most national governments provide regularly updated foreign travel advice on safety issues involved with international travel. We recommend that you check your government's advice for their latest travel information before departure and ensure that your travel insurance covers you for all destinations and activities on your trip. Please refer to our website's safety page for links to major travel advisories and updates on safety issues affecting our trips here: <https://www.intrepidtravel.com/travel-alerts>

We strongly recommend the use of a neck wallet or money belt while travelling, for the safe-keeping of your passport, flight tickets, cash and other valuable items. Leave your jewellery at home - you won't need it while travelling. Many of our hotels have safety deposit boxes, which is the most secure way of storing your valuables. A lock is recommended for securing your luggage.

Your leader will accompany you on all included activities, however, during your trip you'll have some free time to pursue your own interests or relax and take it easy. While your leader will assist you with the available options in a given location, please note that any optional activities you undertake are not part of your Intrepid itinerary, and Intrepid makes no representations about the safety of the activity or the standard of the operators running them. Please use your own good judgement when selecting an activity in your free time. Please also note that your Leader has the authority to amend or cancel any part of the trip itinerary if it's deemed necessary due to safety concerns.

Intrepid's operational safety policies can be viewed on our website at the link below. We recommend that you take a moment to read through this information before travelling, and would appreciate any feedback on how safety is being managed on our trips.

<https://www.intrepidtravel.com/safety-guidelines>

### PETTY THEFT AND PERSONAL SAFETY

While travelling there is always the risk of pick-pocketing and petty theft, particularly in the more touristy cities. We recommend that you exercise caution when walking alone at night and encourage you to walk together and only on main, well-lit thoroughfares. Be particularly vigilant on public transport. Simple measures like carrying your day pack on your front, not hanging your bag over the back of your chair or on the floor and wearing a money belt will reduce any chance that your valuables should go missing.

### FIRE PRECAUTIONS:

Please be aware that local laws governing tourism facilities in this region differ from those in your home country

and not all the accommodation which we use has a fire exit, fire extinguishers or smoke alarms.

#### TRAFFIC AND DRIVING ON THE OTHER SIDE OF THE ROAD:

Depending on where you come from please note that drivers in this part of the world may drive on the opposite side of the road from what you are used to. Look both ways before crossing any road. Traffic can be a little more chaotic than you might be used to at home. Be aware!

#### A couple of rules

Everyone has the right to feel safe when they travel. We don't tolerate any form of violence (verbal or physical) or sexual harassment, either between customers or involving our leaders, partners or local people. Sexual relationships between a tour leader and a customer are strictly forbidden.

Use or possession of illegal drugs will not be tolerated on our trips. If you choose to consume alcohol while travelling, we encourage responsible drinking and expect that you'll abide by the local laws regarding alcohol consumption.

The sex tourism industry is known to exploit vulnerable people and have negative consequences on communities, including undermining the development of sustainable tourism. For this reason, patronising sex workers will not be tolerated on our trips.

By travelling with us you are agreeing to adhere to these rules. You must at all times comply with the laws, customs, foreign exchange and drug regulations of all countries visited, and you also agree to travel in accordance with our Responsible Travel Guidelines.

The decision of the group leader is final on all matters likely to affect the safety or well-being of any traveller or staff member participating in the trip. If you fail to comply with a decision made by a group leader, or interfere with the well-being or mobility of the group, the group leader may direct you to leave the trip immediately, with no right of refund. We may also elect not to carry you on any future trips booked.

If you feel that someone is behaving inappropriately while travelling with us, please inform your tour leader or local guide immediately. Alternatively, contact us on the emergency contact number detailed in the Problems and Emergency Contact section of this Essential Trip Information.

For additional Conditions of Carriage regarding COVID-19, see here: <https://www.intrepidtravel.com/conditions-carriage>



## Travel Insurance

Travel insurance is compulsory on all our trips for those travelling internationally. We require that at a minimum you are covered for medical expenses including emergency repatriation. If you are travelling within your home country or region please confirm before travel that you are entitled to access the public medical system easily should an accident occur. We strongly recommend all travellers have a policy that also covers personal liability, cancellation, curtailment and loss of luggage or personal effects. For international trips, you will not be permitted to join the group until evidence of travel insurance and the insurance company's 24-hour emergency contact number has been sighted by your leader.

If you have credit card insurance your group leader will require details of the participating insurer/underwriter, the level of coverage, policy number, and emergency contact number rather than the bank's name and your credit card details. Please contact your bank for these details prior to arriving in-country.

Travellers who reside within the European Union or Switzerland receive basic international health insurance, so travel insurance is not mandatory under European Union Law. However, as this does not cover situations such as emergency rescues, private health care, or repatriation to their home country, comprehensive travel insurance is strongly recommended. European Union or Swiss travellers who decline travel insurance when travelling outside of their home region must sign a Travel Insurance Waiver Form at the Group Meeting.

For assistance with travel insurance or other services, please visit the link below:

<https://www.intrepidtravel.com/booking-resources/our-services>

## Responsible Travel

Our Responsible Travel Policy outlines our commitment to preserving the environment, supporting local communities, protecting the vulnerable, and giving back to the places we travel. All our trip leaders, suppliers, and staff are trained on these principles and are core to us delivering sustainable, experience-rich travel.

Explore the different parts of our Responsible Travel Policy by visiting:

<https://www.intrepidtravel.com/responsible-travel>

## The Intrepid Foundation

Help us change thousands of lives by creating meaningful work and supporting skills training in communities around the world.

The Intrepid Foundation is the not-for-profit for Intrepid Group. We work with local organisations around the world to improve the livelihoods of vulnerable individuals and communities through sustainable travel experiences. With our travellers' help, we've contributed more than AU \$6 million to over 100 community organisations since 2002.

Did you know that tourism is one of the biggest contributors to the global economy, making up 1 out of every 10 jobs? That's why we support local projects that create meaningful jobs and give people the skills they need to work in the destinations we take you to. And it's why we exist – to make it easy for travellers to give back to the communities and places they've been in an effective and meaningful way.

Intrepid Group covers all administration costs, every cent goes directly to the projects. Donating is simple and secure. Please ask your leader for information about the projects we support through The Intrepid Foundation or visit our website:

<http://www.theintrepidfoundation.org/>

# Booking Conditions

By booking this Intrepid Travel Tailor-Made Adventure, you agree to the Intrepid Standard Booking Conditions <https://www.intrepidtravel.com/au/booking-intrepid/booking-conditions> and any deviations specified below that apply to your Tailor-Made booking as set out below.

If you are making a booking on behalf of a group, you must ensure each traveller has read and agrees to our Booking Conditions before making the booking.

- You must provide a travellers' name list and details including name as per passport, passport number and expiration date, nationality, DOB, gender, rooming requirements, dietary requirements, medical concerns at least 60 days prior to departure of the trip.
- All rates are per person, based on indicated numbers travelling together as one movement. Any changes to the group size at any time before or after confirmation of services will require the trip to be repriced.
- The details set out in your proposal are a quotation only. The pricing and itinerary are subject to availability of accommodation, transport, leaders, and other suppliers at time of booking. We reserve the right to amend and requote itinerary if such suppliers are not available.
- By making your payment, you are agreeing to the most recent itinerary and price quote. All revisions will be subject to requote and additional approval.
- A contract will exist when we accept your deposit.
- If we, or a third-party operator, is required to make amendments to your original proposal, subsequent pricing may become applicable to your booking.
- Any changes to the itinerary made by you AFTER services have been confirmed will require a revised quote and may be subject to an additional charge (as levied by hotels, ground operators or airlines). No additional changes are permitted within 30 days prior to departure.
- Hotels listed in the quote are indicative only and are subject to change. If the hotel listed in the quote is unavailable, we will confirm an alternative hotel of similar standard.
- If complimentary transfers are included, (on a group basis) they are only applicable if going to accommodation booked through us. Please advise flight arrival details (flight number and arrival time) at least 30 days prior to departure if you wish to have this transfer provided. There is no guarantee we can arrange this transfer if we receive these details within 30 days of departure.
- Some Tailor-Made tours, such as our Tailor-Made Australia trips, may have cancellation terms that deviate from those set out in the Intrepid Standard Booking Conditions. Your Tailor-Made consultant will advise you of the cancellation conditions that apply to your booking prior to you paying your deposit.
- You acknowledge that you are choosing to travel at a time where you may be exposed to the COVID-19 virus. We will take all reasonable steps to ensure your safety and may require you to follow additional safety protocols before and during your trip. Depending on the most recent health information available to us, we may require you to comply with mandatory health policies, including the need for proof of vaccination or medical tests. More information can be found on our Covid-19 Customer Information page [here](#). Please note that these policy requirements are subject to change following advice from relevant authorities.